

Values of Shropshire Community Transport Ltd.

- Provide a quality service:

To have a sustainable organisation committed to the provision and expansion of levels of service to meet the needs of the community which sets high standards of service delivery, shares and develops knowledge and best practice, and which engages with and builds upon the strengths of its staff, volunteers and trainees.

- Value for money:

Provide a value for money service by the effective and efficient use of available resources, whilst aiming at the highest possible standards.

- Engagement:

To work collaboratively with people and organisations at local, regional and national levels, communicating openly both internally and externally and ensuring that we are a listening, inspiring and empowering organisation.

- Equality of opportunity:

To ensure equal opportunities, respect and fairness for all and to champion social change and inclusiveness through diversity, accessibility and by setting a good example.

- Dignity and respect for members, staff and volunteers:

To be considerate and transparent in all our dealings, basing our relationships upon respect, trust and mutuality and using our resources both effectively and responsibly.